

NALCO Utkal Gaurav Madhusudan Das Quality Award

INFORMATION FOR EVALUATION

(Information to be provided detailing out the following requirements in maximum 10 pages)

APPLICANT MANUFACTURING UNIT CATEGORY : MEDIUM ENTERPRISE
INFORMATION ON PERFORMANCE DURING 2017-18

I. Investment in Plant and Machinery, as on 31.03.2018 is : Rs.....

II. Leadership Role & Policy Directives

- i) Policy statements on Quality, Environment, Safety & Occupational Health, Social care/accountability, as available to be submitted. In case, Policy statements are not available, briefly outline the approach adopted by the Management.
- ii) Actions taken by Management for implementation of the Policy to be mentioned.

III. Customer Focus

- i) Total number of customers in F.Y.2016-17 & 2017-18 and turnover for above two years.
- ii) Number of customer complaints received during 2017-18.
- iii) Number of customer complaints resolved and actions taken during 2017-18.
- iv) Whether certified for ISO 9001? If yes, mention the Name of certification body and copy of certificate to be submitted.

IV. Environmental Stewardship

- i) What is the impact of the operations and products of the unit on environment?
- ii) How the organisation is taking initiatives to protect and improve the environment?
- iii) Whether certified to the valid ISO 14001 standard? (copies of certificates to be submitted).

V. Safety, Occupational Health & Social Responsibility

- i) Safety statistics in terms of number of fatal accidents, number of reportable accidents, non-reportable accidents, man-hour lost (for the above F.Y.)
- ii) Whether certified to the valid OHSAS 18001, SA 8000 standards? (copies of certificates to be submitted).

VI. Infrastructure

What infrastructures are available for Quality Control, Environment Monitoring and how are they utilised for improving performance?

VII. Human Resources Development

- i) Manpower in place for taking care of i.e. quality of product, services, processes, systems, procedures, environment management, occupational health, safety, social responsibility, statutory/regulatory requirements?
- ii) Training statistics and training modules, as implemented during the above F.Y., for knowledge and skill development, for above areas.

Signature _____

Name _____

Designation _____

Date _____

Seal