

FAQ

1. What are the principal products of NALCO?

ALUMINIUM

Standard Ingots, T-Ingots, Sow Ingots

Billets

Wire Rods

Rolled Products & Chequered Sheets

ALUMINA

Calcined Alumina

Alumina Hydrate

Speciality Alumina & Hydrates

For details please visit NALCO website (<http://www.nalcoindia.com/products-profile.aspx>)

2. What is the installed capacity and location of units of NALCO?

NALCO is one of the largest integrated Bauxite-Alumina-Aluminium- Power Complex in the Country. The Company has a 68.25 lakh TPA Bauxite Mine & 21.00 lakh TPA (normative capacity) Alumina Refinery located at Damanjodi in Koraput dist. of Odisha, and 4.60 lakh TPA Aluminium Smelter & 1200MW Captive Power Plant located at Angul, Odisha. NALCO has bulk shipment facilities at Vizag port for export of Alumina/Aluminium and import of caustic soda and also utilises the facilities at Kolkata and Paradeep ports. The company has registered sales offices in Delhi, Kolkata, Mumbai, Chennai and Bangalore and 11 (eleven) stockyards at various locations in the Country to facilitate domestic marketing.

3. What are the renewable energy sites and capacities of NALCO?

The Company has diversified to renewable energy sector in a significant manner by commissioning 198 MW wind power plant in four different places to reduce carbon foot print. Moving ahead, the Company has also utilised the entire available roof top space in Corporate Office and Township at Bhubaneswar for setting up of 310 kWp solar power plant.

The 1st wind power plant of capacity 50.4 MW (2.1MW, 24 nos. WEGs) in Gandikota, Andhra Pradesh was commissioned in December 2012 and the 2nd wind power plant of capacity 47.6 MW (0.85 MW, 56 nos. WEGs) at Ludarwa site, in Jaisalmer, Rajasthan was commissioned in Jan'2014. 3rd wind power plant of capacity 50 MW (2 MW, 25 nos. WEG) at Devikot site, Jaisalmer, Rajasthan and a 50.4 MW (2.1MW, 24 nos. WEGs) Wind Power Plant at Sangli, Maharashtra commissioned in FY 2016-17.

4. What are the Vision, Mission & Core Values of NALCO?

Vision

To be a Premier and Integrated company in the Aluminium value chain with strategic presence in Mining both domestic & global, Metals and Energy sectors.

Mission

To sustainably grow multi-fold in Mining, Alumina and Aluminium business along with select diversification in Minerals, Metals and Energy sectors, while continuously improving on efficiency and business practices thus enhancing value for all stakeholders.

Core Values: 'BEST'

- **Benefitting Stakeholders**

We provide our customers, suppliers and other stakeholders with utmost level of value, service and satisfaction.

- **Excellence and quality**

We ensure that our products, manufacturing & business processes adhere to the highest quality levels and standards.

- **Sustainability**

We relentlessly pursue sustainable practices and create a positive impact on the communities we engage with.

- **Trust & Integrity**

We conduct ourselves with dignity, integrity, equity, transparency and accountability to build trust.

5. What are the achievements of NALCO in the field of CSR?

- At Nalco, “Let all be happy” is the guiding spirit, which is embedded in the company's CSR logo. NALCO strive continuously to improve and focus its CSR activities to cater to the need of the populace in and around its sites.
- Education : Total 277 meritorious girl students of BPL category has been adopted as “NALCO ki Ladli” under the ‘Beti Bachao, Beti Padhao’ programme, initiated by Govt of India by 2017-18. In addition to 755 students sponsored earlier for residential education of tribal families of Pottangi and Damanjodi area of Koraput district in FY 2017-18 in 3 reputed residential schools in Bhubaneswar & Koraput.
- Health :The Company is operating 4 Mobile Health Units (MHU) in 163 periphery villages at Mines & Refinery Complex, Damanjodi and 1 MHU in Pottangi Mines area. Similarly, 3 MHU and two OPD are operating in Smelter & Power Complex, Angul, covering 39 periphery villages. More than one lakh patients treated every year in peripheral villages of Koraput and Angul district. 1,12,809 nos of patients treated in 2427 health camps in peripheral villages of Koraput and Angul district in FY 17-18.
- Welfare : Drinking Water supply provision made through pipeline to 13 peripheral villages of Angul.

For further details please visit NALCO website (<http://www.nalcoindia.com/csr.aspx>)

6. What is the environment policy of NALCO?

Please visit policies and documents page in the NALCO web-site (www.nalcoindia.com/Policies.aspx).

7. What is the quality policy of NALCO?

Please visit policies and documents page in the NALCO web-site (www.nalcoindia.com/Policies.aspx).

8. What are the Career Opportunity in NALCO?

For job opportunity please visit careers page in the NALCO web-site (www.nalcoindia.com/Careers.aspx)

9. How to lodge a grievance/complaint?

Please visit Grievance page in the NALCO web-site (www.nalcoindia.com/Grivances.aspx) and register your grievance.

For vendor Grievance in the NALCO web-site (www.nalcoindia.com/Business.aspx) visit to Business-Material and procurement section to register your grievance.

Shareholders/Investors can lodge their complaints through investorservice@nalcoindia.co.in

10. How to register as a vendor?

Please visit tender page in the NALCO web-site (<http://livetenders.nalcoindia.com/Website/webRegistration.aspx>) and register online as a vendor.

11. What is Govt. holding in NALCO's equity?

Presently Govt. of India holds 60.20% of NALCO's equity.

12. What are the benefits of signing MOU with NALCO for buying products from NALCO?

Please see details MOU scheme under Recent Notices in the NALCO web-site (<http://www.nalcoindia.com/domestic.aspx>) Or click on the following links.

<http://www.nalcoindia.com/download/MOU%20Scheme%202017%20-18.pdf>

<http://www.nalcoindia.com/download/MOU%20Scheme%20-RP-2017-18.pdf>

http://www.nalcoindia.com/MOU_Scheme_2017-18.pdf

13. How I can get the list of items and services that are procured from MSME?

Please visit tender page in the NALCO web-site (<http://www.nalcoindia.com/download/MSME-List%20of%20Goods-%20Annexure-A.pdf>) and (<http://www.nalcoindia.com/download/MSE-Annexure-B.pdf>) to view the details.

14. Where NALCO' stock yards are situated in India?

Please visit <http://mudira.nalcoindia.co.in:85/CUSTOMER/CustLocationAddress> to view the details.