

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	04-09-2024 10:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	04-09-2024 10:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Mines
Department Name/विभाग का नाम	National Aluminium Company Limited
Organisation Name/संगठन का नाम	National Aluminium Company Limited
Office Name/कार्यालय का नाम	Smelter Plant Gm O And M
Item Category/मद केटगरी	Custom Bid for Services - AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building Smelter Plant
Contract Period/अनुबंध अवधि	3 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज़ ब्रेकअप आवश्यक है	Yes

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	40000

ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Smelter Plant, NALCO, Angul.

Smelter Plant GM O and M, National Aluminium Company Limited, National Aluminium Company Limited, Ministry of Mines

(National Aluminium Company Limited.)

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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Details of the Competent Authority for MSE

Name of Competent Authority	GGM (Smelter) Smelter Plant, Nalco, Angul.
Designation of Competent Authority	GGM (Smelter) Smelter Plant, Nalco, Angul.
Office / Department / Division of Competent Authority	Smelter Plant, Nalco, Angul.
CA Approval Number	Note#47
Competent Authority Approval Date	16-08-2024
Brief Description of the Approval Granted by Competent Authority	As per approval of the CA (Ref. Note#47), the tender is to be floated on Proprietary, Single Part, e-tender through GeM portal basis.

Competent Authority Approval for not opting Micro and Small Enterprises Preference : [View Document](#)

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of

quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

Financial Document indicating price break up - [1724156086.xlsx](#)

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Scope of Work:[1724156144.pdf](#)

Penalties:[1724156172.pdf](#)

GEM Availability Report (GAR):[1724156182.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1724156209.pdf](#)

Payment Terms:[1724158077.pdf](#)

Custom Bid For Services - AMC For S8720 Server Based EPABX Telephone Exchange At Township And AVAYA DEFINITY G3 Si EPABX Telephone Exchanges At Administration Building Smelter Plant (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building Smelter Plant
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Biju K.	759145,Smelter Plant, NALCO , Nalconagar, Angul, Odisha	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. This is a Proprietary, Single part tender hence, registered vendors from NALCO's (i.e. M/s. Convergence Solutions) shall be considered. Unsolicited bidders shall not be considered and subject to rejection during first cover bid opening.
2. The Proprietary first part will be for elimination of unsolicited bidder and to verify submission of EMD by the solicited bidders. The price will be opened for the solicited bidders only.
3. The party has to submit requisite EMD amounting of Rs. 40,000/- along with bid document.
4. The bidder should fill-up sign and seal Annexure of NIT and submit the same along with the bid documents for consideration and further acceptance.
5. The applicable GST rate for this contract is 18%. The items rates/amount must be quoted by the bidder in format as available in the GeM Portal including GST @ 18%.
6. The party has convert this EXCEL sheet to PDF and upload the same in GeM portal at the Financial break up location.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.

8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---



Report ID: GEM/GARPTS/20082024/38MBC74SWKKO

Report Name: AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building, Smelter Plant

Generated By: V Senthil , National Aluminium Company Limited , Ministry of Mines

Generated On: 20/08/2024

Valid till: 19/09/2024

GeM Availability Report and Past Transaction Summary

GeM Availability Report and past transaction summary report is generated based on the specifications searched by the Buyer. The specification may be modified appropriately for searching relevant categories on GeM. Buyer may navigate to GeM category page by clicking on the category link to view category specifications and products/services available in the category.

Order Count and Order Value displayed is on a cumulative basis since GeM inception.

1. Search String: AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building, Smelter Plant

Search type: Service

Search Result: Category not available on GeM for the text string searched by the buyer.

This is a one-time requirement hence new category creation is not proposed / or requirement is recurring but request for new category creation will be submitted separately post generation of GeMARPTS.

Undertaking for Custom Bid for Services Creation on GeM

(to be filled by the HoD)

File number: **SMLT/T&C/S20/OMC-5842/NIT/5162, Date: 20.08.2024.**

Subject: **Undertaking for Creation of Custom Bid for Services required on GeM**

1. Services Required (Please specify the exact services required): **AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building, Smelter Plant.**
2. Search String Used in the GeM Availability Report & Past Transaction Summary (Please state the exact search string used to find suitable service categories): **AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building, Smelter Plant.**
3. GARPTS ID (mention GeM Availability Report ID): **GEM/GARPTS/14082024/WZ8FMGSJTB5I, Dtd. 14.08.2024.**
4. Categories to which notification was sent:

Category 1 : **AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building, Smelter Plant.**

Category 2 : **AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building, Smelter Plant.**

Category 3 : **AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA DEFINITY G3 Si EPABX Telephone Exchanges at Administration Building, Smelter Plant.**


5. Undertaking:

I understand that the creation of a custom bid for services is an exceptional process and should only be used when existing service categories on GeM are not suitable for the required services.

I, (Mr. V. Senthil), undertake the following:

- I have conducted a thorough search using the search string mentioned above and determined that existing categories are not appropriate for the required services.
- I have provided an accurate and detailed description of the required services in Section 1.
- I have selected the most relevant categories for notification in Section 4.
- I am fully prepared to justify the need for a custom bid to GeM upon request.

Signature


20/08/2024
(Mr. V. Senthil)
DGM (Mech.) T&C, Smelter Plant,
NALCO, Angul, (Odisha).

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https://bidplus.gem.gov.in/published-bids#page-1 130% Search

Filters

Reset

- ☒ Published Bids/RA
- ☐ Bid/RA Status

By Bid Type:

- ☐ All Bid/RA (67)
- ☒ Published Bid (66)
- ☐ Published RA (0)
- ☐ Draft Bid/RA (1)
- ☐ Bid To RAs (0)
- ☐ Cancelled Bid/RA (0)

By Bid Value:

- ☐ High Value Bids (15)

Bid End Date (From):

Bid End Date (To):

Showing 1 - 1 records of 1 records

Sort by: Bid End Date: Latest First

BID NO: GEM/2024/B/5308663

Items: Custom Bid for Services - AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA

Total Participations: View

Remaining Days: View

Published Ended Finalized

Prev 1 Next

Open Bid Transfer of Bid/RA

Start Date: 20-08-2024 6:22 PM
End Date: 04-09-2024 10:00 AM
Bid Status: Active
Bid Doc Hash: View

Type here to search Desktop Breaking news 06:39 PM 20-08-2024

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Bid Listing

It may take

Invite Bidders For Bid/RA No. GEM/2024/B/5308663

Enter Comma Seperated Email(s)

subhojit@convergencesolutions.in, v.senthil@nalcoindia.co.in

Close Send Invite

Showing 1 - 1 records of 1 records

Sort by: Bid End Date: Latest First

BID NO: GEM/2024/B/5308663

Items: Custom Bid for Services - AMC for S8720 Server based EPABX Telephone Exchange at Township and AVAYA

Total Participations: View

Remaining Days: View

Published Ended Finalized

Prev 1 Next

Open Bid Transfer of Bid/RA

Start Date: 20-08-2024 6:22 PM
End Date: 04-09-2024 10:00 AM
Bid Status: Active
Bid Doc Hash: View

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Bid Listing

It may take

Filters

Reset

☒Published Bids/RA

☐Bid/RA Status

By Bid Type:

☐All Bid/RA (67)

☒Published Bid (66)

☐Published RA (0)

☐Draft Bid/RA (1)

☐Bid To RAs (0)

☐Cancelled Bid/RA (0)

By Bid Value:

☐High Value Bids (15)

Bid End Date (From):

Showing 1 - 1

BID NO: GEM/2024/B/5308663

Items: Custom Bid for Services - AMC ...

Specification(S)

Total Participations: View

Remaining Days: View

Notification(S)

Bid Document

View Representations

Invite Bidder

Start Date: 20-08-2024 6:22 PM

End Date: 04-09-2024 10:00 AM

Bid Status: Active

Bid Doc Hash: View

Published

Ended

Finalized

Open Bid

Transfer of Bid/RA

Prev

1

Next

Sort by:

Bid End Date: Latest First

Invite Bidders For Bid/RA No. GEM/2024/B/5308663

Invite sent successfully.

Close

Type here to search

28°C Mostly cloudy

06:42 PM