

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	13-03-2025 10:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	13-03-2025 10:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Mines
Department Name/विभाग का नाम	National Aluminium Company Limited
Organisation Name/संगठन का नाम	National Aluminium Company Limited
Office Name/कार्यालय का नाम	Smelter Plant Gm O And M
क्रैता ईमेल/Buyer Email	buycon14.nacl.or@gembuyer.in
Item Category/मद केटेगरी	Custom Bid for Services - AMC for different types of Telephone sets repairing
Similar Category/समान श्रेणी	<ul style="list-style-type: none"> <li>Operation And Maintenance Of Other Machines And Plants</li> </ul>
Contract Period/अनुबंध अवधि	2 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण	
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	2 Days
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation
<b>Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है</b>	Yes
<b>Arbitration Clause</b>	No
<b>Mediation Clause</b>	No

#### EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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#### ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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#### Details of the Competent Authority for MSE

Name of Competent Authority	GM (E&I) Smelter Plant, Nalco, Angul, Odisha.
Designation of Competent Authority	GM (E&I) Smelter Plant, Nalco, Angul, Odisha.
Office / Department / Division of Competent Authority	(E&I) Smelter Plant, Nalco, Angul, Odisha.
CA Approval Number	Note#66
Competent Authority Approval Date	06-02-2025
Brief Description of the Approval Granted by Competent Authority	As per approval of the CA (Ref. Note#66), the tender is to be floated on LTE, Single Part, e-tender through GeM portal basis.

Competent Authority Approval for not opting Micro and Small Enterprises Preference : [View Document](#)

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and

based on competitive prices received in Bid / RA process.

**Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :**

Financial Document indicating price break up - [1740028062.xlsx](#)

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Scope of Work:**[1740028078.pdf](#)

**Payment Terms:**[1740028085.pdf](#)

**Penalties:**[1740028091.pdf](#)

**GEM Availability Report ( GAR):**[1740028096.pdf](#)

**Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:**[1740028276.pdf](#)

### **Custom Bid For Services - AMC For Different Types Of Telephone Sets Repairing ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	AMC for different types of Telephone sets repairing
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Biju K.	759145,Smelter Plant, NALCO , Nalconagar, Angul, Odisha	1	N/A

**Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**

## 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

## 2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. This is a LTE, Single part, Short tender hence, registered vendors from NALCO's approved vendor list shall be considered. Unsolicited bidders shall not be considered and subject to rejection during first cover bid opening.
2. The LTE first part will be for elimination of unsolicited bidder and to verify submission of EMD by the solicited bidders. The price will be opened for the solicited bidders only.
3. **The party has to submit requisite EMD amounting of Rs. 4,000/- along with bid document.**
4. The bidder should fill-up sign and seal Annexure of NIT and submit the same along with the bid documents for consideration and further acceptance.
5. The applicable GST rate for this contract is 18%. The items rates/amount must be quoted by the bidder in format as available in the GeM Portal including GST @ 18%.
6. The party has convert this EXCEL sheet to PDF and upload the same in GeM portal at the Financial break up location.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.

13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

**---Thank You/धन्यवाद---**



**Report ID:** GEM/GARPTS/20022025/B15HKPL5MKX6

**Report Name:** AMC for different types of Telephone sets repairing

**Generated By:** V Senthil , National Aluminium Company Limited , Ministry of Mines

**Generated On:** 20/02/2025

**Valid till:** 22/03/2025

### **GeM Availability Report and Past Transaction Summary**

GeM Availability Report and past transaction summary report is generated based on the specifications searched by the Buyer. The specification may be modified appropriately for searching relevant categories on GeM. Buyer may navigate to GeM category page by clicking on the category link to view category specifications and products/services available in the category.

*Order Count and Order Value displayed is on a cumulative basis since GeM inception.*

#### **1. Search String: AMC for different types of Telephone sets repairing**

Search type: Service

Search Result: Category not available on GeM for the text string searched by the buyer.

This is a one-time requirement hence new category creation is not proposed / or requirement is recurring but request for new category creation will be submitted separately post generation of GeMARPTS.

## **Undertaking for Custom Bid for Services Creation on GeM**

*(to be filled by the HoD)*

File number: **SMLT/T&C/S20/OMC-5934/NIT/5252, Date: 20.02.2025.**

Subject: **Undertaking for Creation of Custom Bid for Services required on GeM**

1. Services Required (Please specify the exact services required): **AMC for different types of Telephone sets repairing.**
2. Search String Used in the GeM Availability Report & Past Transaction Summary (Please state the exact search string used to find suitable service categories): **AMC for different types of Telephone sets repairing.**
3. GARPTS ID (mention GeM Availability Report ID): **GEM/GARPTS/20022025/B15HKPL5MKX6, Dtd. 20.02.2025.**
4. Categories to which notification was sent:

Category 1 : **AMC for different types of Telephone sets repairing.**

Category 2 : **AMC for different types of Telephone sets repairing.**

Category 3 : **AMC for different types of Telephone sets repairing.**

5. Undertaking:

I understand that the creation of a custom bid for services is an exceptional process and should only be used when existing service categories on GeM are not suitable for the required services.

I, **(Mr. V. Senthil)**, undertake the following:

- I have conducted a thorough search using the search string mentioned above and determined that existing categories are not appropriate for the required services.
- I have provided an accurate and detailed description of the required services in Section 1.
- I have selected the most relevant categories for notification in Section 4.
- I am fully prepared to justify the need for a custom bid to GeM upon request.

**Signature**



**(Mr. V. Senthil)**  
**DGM (Mech.) T&C, Smelter Plant,**  
**NALCO, Angul, (Odisha).**

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GeM Government e Marketplace

Dashboard Market Bids Push Button Procurement V Senthil

### Bid Listing

Contains 5975112

It may take up to 15 mins to reflect newly published bids or any modification in bids to show up in search results.

Showing 1 - 1 records of 1 records

Sort by: Bid End Date: Latest First

**BID NO: GEM/2025/B/5975112**

Items: Custom Bid for Services - AMC for different types of Telephone sets repairing

Specification(S)

Remaining Days: View

View Representations

Invite Bidder

Start Date: 20-02-2025 10:55 AM

End Date: 13-03-2025 10:00 AM

Bid Status: Active

Bid Doc Hash: View

Published Ended Finalized

Open Bid Transfer of Bid/RA

Prev 1 Next

Type here to search

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GeM Government e Marketplace

Dashboard Market Bids Push Button Procurement V Senthil

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Sort by: Bid End Date: Latest First

**BID NO: GEM/2025/B/5975112**

Items: Custom Bid for Services - AMC for different types of Telephone sets repairing

Specification(S)

Remaining Days: View

View Representations

Invite Bidder

Start Date: 20-02-2025 10:55 AM

End Date: 13-03-2025 10:00 AM

Bid Status: Active

Bid Doc Hash: View

Published Ended Finalized

Open Bid Transfer of Bid/RA

Prev 1 Next

Type here to search

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**Invite Bidders For Bid/RA No. GEM/2025/B/5975112**

Enter Comma Seperated Email(S)

rtakartik1@gmail.com, friendscommunication.bbs@gmail.com, sr.commctc@gmail.com, raoasudarsan@gmail.com, Punilmansingh1980@gmail.com, v.senthil@nalcoindia.co.in

Close Send Invite



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All Bookmarks

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FiltersReset

☒Published Bids/RA

☐Bid/RA Status

By Bid Type:

☒All Bid/RA (92)

☒Published Bid (87)

☐Published RA (0)

☐Draft Bid/RA (2)

☐Bid To RAs (0)

☐Cancelled Bid/RA (3)

By Bid Value:

☐High Value Bids (20)

Bid End Date (From):

Bid End Date (To):

Showing 1 - 1

BID NO: GEM/2025/B/5975112

Items: Custom Specification

Remaining Days: 1

Invite Bidder

Published

Ended

Finalized

Prev

1

Next

Sort by: Bid End Date: Latest First

Start Date: 20-02-2025 10:55 AM

End Date: 13-03-2025 10:00 AM

Bid Status: Active

Bid Doc Hash: View

Open Bid

Transfer of Bid/RA

Invite Bidders For Bid/RA No. GEM/2025/B/5975112

Invite sent successfully.

Close

Type here to search

Desktop28°C Partly sunny11:22 AM20-02-2025