

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	01-07-2025 10:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	01-07-2025 10:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Mines
विभाग का नाम/Department Name	National Aluminium Company Limited
संगठन का नाम/Organisation Name	National Aluminium Company Limited
कार्यालय का नाम/Office Name	Smelter Plant Gm O And M
क्रेता ईमेल/Buyer Email	buycon14.nacl.or@gembuyer.in
वस्तु श्रेणी /Item Category	Custom Bid for Services - AMC for different types of Telephone sets repairing
समान श्रेणी/Similar Category	<ul style="list-style-type: none"> Operation And Maintenance Of Other Machines And Plants
अनुबंध अवधि /Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid

बिड विवरण/Bid Details	
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमएसई के लिए सक्षम प्राधिकारी का विवरण:/Details of the Competent Authority for MSE

सक्षम प्राधिकारी का नाम/Name of Competent Authority	GM (E&I) CRL & Telecom, Smelter Plant. Nalco.
सक्षम प्राधिकारी का पदनाम/Designation of Competent Authority	GM (E&I) CRL & Telecom, Smelter Plant. Nalco.
सक्षम प्राधिकारी का कार्यालय/विभाग/प्रभाग/Office / Department / Division of Competent Authority	(E&I) CRL & Telecom, Smelter Plant. Nalco.
सीए अनुमोदन संख्या/CA Approval Number	Note#139
सक्षम प्राधिकारी अनुमोदन तिथि/Competent Authority Approval Date	31-05-2025
सक्षम प्राधिकारी द्वारा प्रदान की गई स्वीकृति का संक्षिप्त विवरण//Brief Description of the Approval Granted by Competent Authority	As per approval of the CA (Ref. Note#139, Dtd. 31.05.2025), the tender is to be floated on LTE, SINGLE PART, e-tender through GeM portal, item rate basis.

Competent Authority Approval for not opting Micro and Small Enterprises Preference : [View Document](#)

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Financial Document indicating price break up - [1749541965.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

GEM Availability Report (GAR):[1749542186.pdf](#)

Payment Terms:[1749542196.pdf](#)

Scope of Work:[1749542272.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1749542345.pdf](#)

Custom Bid For Services - AMC For Different Types Of Telephone Sets Repairing (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	AMC for different types of Telephone sets repairing
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	अतिरिक्त आवश्यकता /Additional Requirement
1	Biju K.	759145,Smelter Plant, NALCO , Nalconagar, Angul, Odisha	1	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1.	This is a LTE, Single part, Short tender hence, registered vendors from NALCO's approved vendor list shall be considered. Unsolicited bidders shall not be considered and subject to rejection during first cover bid opening.
2.	The LTE first part will be for elimination of unsolicited bidder and to verify submission of E MD by the solicited bidders. The price will be opened for the solicited bidders only.
3.	The party has to submit requisite EMD amounting of Rs. 4,000/- along with bid document.
4.	The bidder should fill-up sign and seal Annexure of NIT and submit the same along with the bid documents for consideration and further acceptance.
5.	The applicable GST rate for this contract is 18%. The items rates/amount must be quoted by the bidder in format as available in the GeM Portal including GST @ 18%.
6.	The party has convert this EXCEL sheet to PDF and upload the same in GeM portal at the Financial break up location.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and

conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला

सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



Report ID: GEM/GARPTS/10062025/2A2H4HGIKD39

Report Name: AMC for different types of Telephone sets repairing

Generated By: V Senthil , National Aluminium Company Limited , Ministry of Mines

Generated On: 10/06/2025

Valid till: 10/07/2025

GeM Availability Report and Past Transaction Summary

GeM Availability Report and past transaction summary report is generated based on the specifications searched by the Buyer. The specification may be modified appropriately for searching relevant categories on GeM. Buyer may navigate to GeM category page by clicking on the category link to view category specifications and products/services available in the category.

Order Count and Order Value displayed is on a cumulative basis since GeM inception.

1. Search String: AMC for different types of Telephone sets repairing

Search type: Service

Search Result: Category not available on GeM for the text string searched by the buyer.

This is a one-time requirement hence new category creation is not proposed / or requirement is recurring but request for new category creation will be submitted separately post generation of GeMARPTS.

Undertaking for Custom Bid for Services Creation on GeM

(to be filled by the HoD)

File number: **SMLT/T&C/S20/OMC-5934/NIT/5252, Date: 10.06.2025.**

Subject: **Undertaking for Creation of Custom Bid for Services required on GeM**

1. Services Required (Please specify the exact services required): **AMC for different types of Telephone sets repairing.**
2. Search String Used in the GeM Availability Report & Past Transaction Summary (Please state the exact search string used to find suitable service categories): **AMC for different types of Telephone sets repairing.**
3. GARPTS ID (mention GeM Availability Report ID): **GEM/GARPTS/10062025/2A2H4HGIKD39, Dtd. 10.06.2025.**
4. Categories to which notification was sent:

Category 1 : **AMC for different types of Telephone sets repairing.**

Category 2 : **AMC for different types of Telephone sets repairing.**

Category 3 : **AMC for different types of Telephone sets repairing.**

5. Undertaking:

I understand that the creation of a custom bid for services is an exceptional process and should only be used when existing service categories on GeM are not suitable for the required services.

I, **(Mr. V. Senthil)**, undertake the following:

- I have conducted a thorough search using the search string mentioned above and determined that existing categories are not appropriate for the required services.
- I have provided an accurate and detailed description of the required services in Section 1.
- I have selected the most relevant categories for notification in Section 4.
- I am fully prepared to justify the need for a custom bid to GeM upon request.

Signature



(Mr. V. Senthil)
DGM (Mech.) T&C, Smelter Plant,
NALCO, Angul, (Odisha).

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Dashboard Market Bids Push Button Procurement V Senthil

Bid Listing

Contains 6327915

It may take up to 15 mins to reflect newly published bids or any modification in bids to show up in search results.

Showing 1 - 1 records of 1 records Sort by: Bid End Date: Latest First

Filters Reset

☒ Published Bids/RA
☐ Bid/RA Status

By Bid Type:

☐ All Bid/RA (103)
☒ Published Bid (94)
☐ Published RA (0)
☐ Draft Bid/RA (0)
☐ Bid To RAs (0)
☐ Cancelled Bid/RA (9)

By Bid Value:

☐ High Value Bids (21)

BID NO: GEM/2025/B/6327915

Items: Custom Bid for Services - AMC for different types of Telephone sets repairing

Remaining Days: View

Start Date: 10-06-2025 3:50 PM
End Date: 01-07-2025 10:00 AM
Bid Status: Active
Bid Doc Hash: View

Published Ended Finalized

Open Bid Transfer of Bid/RA

Prev 1 Next

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By Bid Value:

☐ High Value Bids (21)

BID NO: GEM/2025/B/6327915

Items: Custom Bid for Services - AMC for different types of Telephone sets repairing

Remaining Days: View

Start Date: 10-06-2025 3:50 PM
End Date: 01-07-2025 10:00 AM
Bid Status: Active
Bid Doc Hash: View

Published Ended Finalized

Open Bid Transfer of Bid/RA

Prev 1 Next

Invite Bidders For Bid/RA No. GEM/2025/B/6327915

Enter Comma Separated Email(S)

anukul.nalco@gmail.com, rtakartik1@gmail.com, friendscommunication.bbs@gmail.com, sr.commcto@gmail.com, raoasudarsan@gmail.com, Punilmansingh1980@gmail.com, tripathyenterprises@gmail.com, jatesward@gmail.com, v.senthil@nalcoindia.co.in

Close Send Invite



New Smelter Intranet

GeM | Published Bids

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GeM
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Marketplace

Push Button ProcurementV Senthil

Invite Bidders For Bid/RA No. GEM/2025/B/6327915

Invite sent successfully.

Close

Bid Listing

Contains 6327915

Search

It may take up to 15 mins to reflect newly published bids or any modification in bids to show up in search results.

FiltersReset

☒ Published Bids/RA

☐ Bid/RA Status

By Bid Type:

☐ All Bid/RA (103)

☒ Published Bid (94)

☐ Published RA (0)

☐ Draft Bid/RA (0)

☐ Bid To RAs (0)

☐ Cancelled Bid/RA (9)

By Bid Value:

☐ High Value Bids (21)

Showing 1 - 1 records of 1 records

Sort by: Bid End Date: Latest First

BID NO: GEM/2025/B/6327915

Items: Custom Bid for Services - AMC ...

Specification(S)

Remaining Days: View

Notification(S)

Bid Document

View Representations

Invite Bidder

Start Date: 10-06-2025 3:50 PM

End Date: 01-07-2025 10:00 AM

Bid Status: Active

Bid Doc Hash: View

Published

Ended

Finalized

Open Bid

Transfer of Bid/RA

Prev

1

Next

Type here to search

Desktop33°C Mostly cloudy04:31 PM10-06-2025