

बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 25-06-2025 10:00:00 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 25-06-2025 10:30:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 120 (Days) |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Ministry Of Mines |
| विभाग का नाम/Department Name | National Aluminium Company Limited |
| संगठन का नाम/Organisation Name | National Aluminium Company Limited |
| कार्यालय का नाम/Office Name | Smelter Plant Gm O And M |
| क्रेता ईमेल/Buyer Email | buycon14.nacl.or@gembuyer.in |
| वस्तु श्रेणी /Item Category | Custom Bid for Services - Comprehensive Maintenance Contract of 02 No of LED Display Boards |
| समान श्रेणी/Similar Category | <ul style="list-style-type: none"> Operation And Maintenance Of Other Machines And Plants |
| अनुबंध अवधि /Contract Period | 3 Year(s) |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover | No |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover | No |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller | Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | No |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled | No |
| बिड का प्रकार/Type of Bid | Two Packet Bid |

| बिड विवरण/Bid Details | |
|-----------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| मूल्यांकन पद्धति/Evaluation Method | Total value wise evaluation |
| मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required | Yes |
| मध्यस्थता खंड/Arbitration Clause | No |
| सुलह खंड/Mediation Clause | No |

ईएमडी विवरण/EMD Detail

| | |
|-----------------------------|---------------------|
| एडवाइजरी बैंक/Advisory Bank | State Bank of India |
| ईएमडी राशि/EMD Amount | 10000 |

ईपीबीजी विवरण /ePBG Detail

| | |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

SBI, Kandasar, Nalco, Angul, Odisha.

Smelter Plant GM O and M, National Aluminium Company Limited, National Aluminium Company Limited, Ministry of Mines

(National Aluminium Company Limited.)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

| | |
|-------------------------------------------|----|
| एमएसई खरीद वरीयता/MSE Purchase Preference | No |
|-------------------------------------------|----|

एमएसई के लिए सक्षम प्राधिकारी का विवरण:/Details of the Competent Authority for MSE

| | |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| सक्षम प्राधिकारी का नाम/Name of Competent Authority | GM (E&I) Cast House-A, Smelter Plant, Nalco. |
| सक्षम प्राधिकारी का पदनाम/Designation of Competent Authority | GM (E&I) Cast House-A, Smelter Plant, Nalco. |
| सक्षम प्राधिकारी का कार्यालय/विभाग/प्रभाग/Office / Department / Division of Competent Authority | (E&I) Cast House-A, Smelter Plant, Nalco. |
| सीए अनुमोदन संख्या/CA Approval Number | Note#49 |
| सक्षम प्राधिकारी अनुमोदन तिथि/Competent Authority Approval Date | 04-06-2025 |
| सक्षम प्राधिकारी द्वारा प्रदान की गई स्वीकृति का संक्षिप्त विवरण//Brief Description of the Approval Granted by Competent Authority | As per approval of the CA (Ref. Note#49, Dtd. 04.06.2025), the tender is to be floated on PROPRIETARY, SINGLE PART, e-tender through GeM portal, item rate basis. |

Competent Authority Approval for not opting Micro and Small Enterprises Preference : [View Document](#)

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Financial Document indicating price break up - [1749623630.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

GEM Availability Report (GAR):[1749623691.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1749623750.pdf](#)

Scope of Work:[1749626274.pdf](#)

Payment Terms:[1749626307.pdf](#)

Penalties:[1749626430.pdf](#)

Custom Bid For Services - Comprehensive Maintenance Contract Of 02 No Of LED Display Boards (1)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|----------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| कोर / Core | |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality | Comprehensive Maintenance Contract of 02 No of LED Display Boards |
| Regulatory/ Statutory Compliance of Service | YES |
| Compliance of Service to SOW, STC, SLA etc | YES |

| विवरण/ Specification | मूल्य/ Values |
|----------------------|---------------|
| एडऑन /Addon(s) | |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|----------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------|
| 1 | Ravindra Ishwar Murdeshwar | 759145, Smelter Plant, NALCO , Nalconagar, Angul, Odisha | 1 | N/A |

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

| | |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | <u>As per approval of CA the tender is to be floated on PROPRIETARY, SINGLE PART, e-tender through GeM Portal basis.</u> |
| 2. | This is a Proprietary, Single part tender hence, registered vendors from NALCO's approved vendor i.e. M/s. E-Square Systems & Technologies Pvt. Ltd shall be considered. Unsolicited bidder shall not be considered and subject to rejection during first cover bid opening. |
| 3. | The Proprietary first part will be for elimination of unsolicited bidder and to verify submission of EMD by the solicited bidders. The price will be opened for the solicited bidders only. |
| 4. | The party has to submit requisite EMD amount of Rs. 10,000/- along with bid document. |

| | |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 5. | The bidder should fill-up sign and seal Annexure of NIT and submit the same along with the bid documents for consideration and further acceptance. |
| 6. | The applicable GST rate for this contract is 18%. The items rates/amount must be quoted by the bidder in format as available in the GeM Portal including GST @ 18%. |
| 7. | The party has convert this EXCEL sheet to PDF and upload the same in GeM portal at the Financial break up location. |

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of

this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



Report ID: GEM/GARPTS/11062025/IZSFU7P8IN0H

Report Name: Comprehensive Maintenance Contract of 02 No of LED Display Boards

Generated By: V Senthil , National Aluminium Company Limited , Ministry of Mines

Generated On: 11/06/2025

Valid till: 11/07/2025

GeM Availability Report and Past Transaction Summary

GeM Availability Report and past transaction summary report is generated based on the specifications searched by the Buyer. The specification may be modified appropriately for searching relevant categories on GeM. Buyer may navigate to GeM category page by clicking on the category link to view category specifications and products/services available in the category.

Order Count and Order Value displayed is on a cumulative basis since GeM inception.

1. Search String: Comprehensive Maintenance Contract of 02 No of LED Display Boards

Search type: Service

1. There are categories available on GeM matching your requirements (as listed here). You can create a bid on GeM with a product closest matching your required specifications and add additional parameters in specifications through Corrigendum using RMS functionality.
2. If you feel that category TP needs updating you can submit category updating request also through RMS.
3. If you do not want to use any of the above option and want to proceed for procurement outside GeM, please suggest the specifications of the required product for creation of new category on GeM for future procurement.

Search Result: Category available/suggested on GeM but marked as "not matching requirements" by the buyer with undertaking as under:

It is certified that I have thoroughly checked all probable categories suggested by GeM and I am satisfied that the product required is not covered / does not fall in any of the suggested categories and can not be procured under any of these categories even after inclusion of List of Values(LOV) wherever possible in category specifications of suggested categories. It is also certified that the technical specification requirement are such that these can not be covered even by adding specification parameters using ATC in any of the GeM suggested categories. This is a one-time requirement hence new category creation is not proposed / or requirement is recurring but request for new category creation will be submitted separately post generation of GeMARPTS.

| Category Name | Order Count | | | Order Value (in Lakhs) | | |
|----------------------------------------|-----------------|-----------------|-------|------------------------|-----------------|----------|
| | Direct Purchase | Reverse Auction | Bid | Direct Purchase | Reverse Auction | Bid |
| AMC/ CAMC of Solar Energy Power Plants | 0 | 6 | 48 | 0 | 553 | 524 |
| AMC/ CAMC of Hydro Energy Power Plants | 0 | 4 | 5 | 0 | 62 | 212 |
| Hiring of Sanitation Service | 350 | 5 | 4,926 | 845 | 484 | 4,73,005 |

Undertaking for Custom Bid for Services Creation on GeM

(to be filled by the HoD)

File number: **SMLT/T&C/S20/OMC-5978/NIT/5294, Date: 11.06.2025.**

Subject: **Undertaking for Creation of Custom Bid for Services required on GeM**

Services Required (Please specify the exact services required): **Comprehensive Maintenance Contract of 02 No of LED Display Boards.**

1. Search String Used in the GeM Availability Report & Past Transaction Summary (Please state the exact search string used to find suitable service categories): **Comprehensive Maintenance Contract of 02 No of LED Display Boards.**
2. GARPTS ID (mention GeM Availability Report ID): **GEM/GARPTS/11062025/IZSFU7P8IN0H, Dtd. 11.06.2025.**
3. Categories to which notification was sent:

Category 1 : **Comprehensive Maintenance Contract of 02 No of LED Display Boards.**

Category 2 : **Comprehensive Maintenance Contract of 02 No of LED Display Boards.**

Category 3 : **Comprehensive Maintenance Contract of 02 No of LED Display Boards.**

4. Undertaking:

I understand that the creation of a custom bid for services is an exceptional process and should only be used when existing service categories on GeM are not suitable for the required services.

I, (Mr. V. Senthil), undertake the following:

- I have conducted a thorough search using the search string mentioned above and determined that existing categories are not appropriate for the required services.
- I have provided an accurate and detailed description of the required services in Section 1.
- I have selected the most relevant categories for notification in Section 4.
- I am fully prepared to justify the need for a custom bid to GeM upon request.

Signature



(Mr. V. Senthil)
DGM (Mech.) T&C, Smelter Plant,
NALCO, Angul, (Odisha).

GeM | Published Bids

bidplus.gem.gov.in/published-bids

It may take up to 15 mins to reflect newly published bids or any modification in bids to show up in search results.

Filters [Reset](#)

☒ Published Bids/RA
☐ Bid/RA Status

By Bid Type:

☐ All Bid/RA (106)
☒ Published Bid (95)
☐ Published RA (0)
☐ Draft Bid/RA (2)
☐ Bid To RAs (0)
☐ Cancelled Bid/RA (9)

By Bid Value:

☐ High Value Bids (21)

Bid End Date (From):

Bid End Date (To):

Showing 1 - 1 records of 1 records

Sort by: Bid End Date: Latest First

BID NO: GEM/2025/B/6332022

Items: Custom Bid for Services - Comprehensive Maintenance Contract of 02 No of LED Display Boards

Remaining Days: View

Start Date: 11-06-2025 1:05 PM
End Date: 25-06-2025 10:00 AM
Bid Status: Active
Bid Doc Hash: View

Published Ended Finalized

Open Bid Transfer of Bid/RA

Prev 1 Next

Custom Bid for Services - Comprehensive Maintenance Contract of 02 No of LED Display Boards

Desktop 31°C Mostly sunny 03:34 PM 11-06-2025

GeM | Published Bids

bidplus.gem.gov.in/published-bids

It may take up to 15 mins to reflect newly published bids or any modification in bids to show up in search results.

Filters [Reset](#)

☒ Published Bids/RA
☐ Bid/RA Status

By Bid Type:

☐ All Bid/RA (106)
☒ Published Bid (95)
☐ Published RA (0)
☐ Draft Bid/RA (2)
☐ Bid To RAs (0)
☐ Cancelled Bid/RA (9)

By Bid Value:

☐ High Value Bids (21)

Bid End Date (From):

Bid End Date (To):

Showing 1 - 1 records of 1 records

Sort by: Bid End Date: Latest First

BID NO: GEM/2025/B/6332022

Items: Custom Bid for Services - Comprehensive Maintenance Contract of 02 No of LED Display Boards

Remaining Days: View

Start Date: 11-06-2025 1:05 PM
End Date: 25-06-2025 10:00 AM
Bid Status: Active
Bid Doc Hash: View

Published Ended Finalized

Open Bid Transfer of Bid/RA

Prev 1 Next

Custom Bid for Services - Comprehensive Maintenance Contract of 02 No of LED Display Boards

Invite Bidders For Bid/RA No. GEM/2025/B/6332022

Enter Comma Separated Email(S)

md@estpl.in, v.senthil@nalcoindia.co.in

Close Send Invite

Desktop 31°C Mostly sunny 03:34 PM 11-06-2025

GeM | Published Bids

bidplus.gem.gov.in/published-bids

AppsManaged bookmarksNew Smelter IntranetRequest for Transfer...All Bookmarks

It may take

Filters

Reset

☒ Published Bids/RA

☐ Bid/RA Status

By Bid Type:

☐ All Bid/RA (106)

☒ Published Bid (95)

☐ Published RA (0)

☐ Draft Bid/RA (2)

☐ Bid To RAs (0)

☐ Cancelled Bid/RA (9)

By Bid Value:

☐ High Value Bids (21)

Bid End Date (From):

Bid End Date (To):

Showing 1 - 1

BID NO: GEM/2025/B/6332022

Items: Custom Bid for Services - Comp...
Specification(S)
Remaining Days: View

Notification(S)
Bid Document
View Representations
Invite Bidder

Start Date: 11-06-2025 1:05 PM
End Date: 25-06-2025 10:00 AM
Bid Status: Active
Bid Doc Hash: View

PublishedEndedFinalized

Prev1Next

Open BidTransfer of Bid/RA

Invite Bidders For Bid/RA No. GEM/2025/B/6332022

Invite sent successfully.

Close

Sort by: Bid End Date: Latest First

Type here to search

Desktop31°C Mostly sunny03:35 PM11-06-2025